

Detroit Mountain Online Portal Instructions!

With Detroit Mountain's new operating system, rental information and waivers will need to be filled out online **PRIOR** to arrival. Here are the steps to get your group members ready for their ski trip:

1. Go to detroitmountain.snowcloud.shop/auth
2. Follow the prompts to create your account in SnowCloud
3. Go to your account page (Top right corner, or detroitmountain.snowcloud.shop/account/menu)
4. Select "Groups"
5. Enter the Group Invitation Code:

Group: NORMANYOUTH

Pin: 030225

6. Click on your group then "View Products"
7. Select the products that you need (Lift tickets and/or Rental Package)
8. Claim the products by adding all of the required information.
9. Sign the waiver forms & "Sign & Complete" (there will be two waivers)
10. Agree & Complete the Transaction!

Registration Notes:

If you are registering for a child/minor: please make sure that you are logging in to snowcloud using your own name and birthday. The system will have you add your child as a family member guest when you go to assign the products.

If you have already been to Detroit Mountain this season (or during the 23-24 season) you can bring your previously activated MEDIA CARD. The products will load directly to your media card!

Certain devices and browsers have issues uploading photos to accounts. If you are having an issue uploading a photo to your account, please reach out to us at Detroit Mountain and we can assist you in getting a photo added to the profile so you can complete the process.

Detroit Mountain Phone Number: 218-844-7669
or email Mandy @ mandys@detroitmountain.com

